



Universal Service
Administrative Co.

PO Box 7081
London, KY 40742-8302

Lifeline Program

[First Name] [Last Name]
[Mailing Address]
[Mailing City] [Mailing State] [Mailing Zip Code]

[Letter Date]

Dear [First Name] [Last Name],

Stay Connected! Time to Renew Your Lifeline Benefit by
[Letter Date + 60 days]

Lifeline is a federal program that lowers the monthly cost of phone and internet for qualified consumers. Every year, you must renew your benefit so that you can continue receiving your benefit. You must renew your benefit by **[Letter Date + 60 days]**.

How to Renew Your Benefit

You have to renew by **[Letter Date + 60 days]** or you will lose your Lifeline benefit! You can renew your benefit by doing **ONE** of the following options:

1. Call 1 (855) 359-4299. Enter your application ID number [#####-#####] and follow the prompts.
2. Complete the online form at checklifeline.org. To complete the online recertification form you will need to create an account using the information **EXACTLY** as it appears below.

[First Name] [Last Name]

[Address]*

[City] [State] [Zip Code]

***ONLY** enter this line into the first address box – do **NOT** use the second address box.

3. Complete the form included with this letter and mail it to:

Lifeline Support Center

PO Box 7081

London, KY 40742-8302

Call us at 1 (800) 234-9473 if you have questions or need help renewing your Lifeline benefit.

Sincerely,

The Lifeline Support Center

Universal Service

Administrative Co.

WARNING: Lifeline is a U.S. government benefit program that is available to qualifying consumers. Willingly giving false or fraudulent information to get Lifeline Program benefits is punishable by law and can result in fines, jail time, or being barred from the program.